

1. I received an email about this recall but I do not own a Recharging Station for Didj. Do I need to do anything?

Answer:

No you do not have to do anything. We contacted every customer that registered their Didj handheld to let them know of this recall. The Didj handheld is not subject to the recall, so if you don't own the Recharging Station there is nothing you need to do.

2. Why is the Recharging Station being recalled?

Answer:

We recently discovered that the recharging unit can overheat if the Didj handheld is placed upside down into the recharging base.

3. I have given the Recharging Station to a friend/relative. What do I do?

Answer:

Please immediately contact them to let them know of this recall. Also, please encourage your friend/relative to call us or email us so that we can answer their questions and so we can get back their Recharging Station from them in exchange for a full refund.

4. Is there anything wrong with the Didj handheld?

Answer:

No. The problem is limited to the Recharging Station sold separately for the Didj.. You may continue using the Didj handheld with 4 AA batteries. You can use AA disposable or rechargeable batteries. You can also use the Didj handheld by plugging the AC adapter that came with the Recharging Station directly into the Didj handheld.

5. Can I use rechargeable batteries with the Didj?

Answer:

Yes you can use 4 AA rechargeable batteries with the Didj. (Do not mix rechargeable and non-rechargeable batteries and do not mix old and new batteries) Remember to fully charge your rechargeable batteries before first use.

6. Is there another recharger that I can use?

Answer:

We do not currently offer any other recharging system that is compatible with the Didj, however we do plan to have one available in early 2009.

7. I do not have an AC adapter. How can I get one?

Answer:

You can purchase an AC adapter from leapfrog.com. The AC adapter that is sold for our Leapster line (Model # 690-10931) is compatible with the Didj handheld.